



INET INFOSYSTEM DEVELOPERS DOCUMENTATION

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INET Infosystem is a web-based application that was designed and developed for DCTECH Microservices Inc. management of client accounts, billing and collection, and help desk ticketing. This documentation serves to guide end users through all functionalities the Infosystem has to offer.

MODULES

A. User Interface

Login

DCTECH uses identity management system for single sign-on authentication

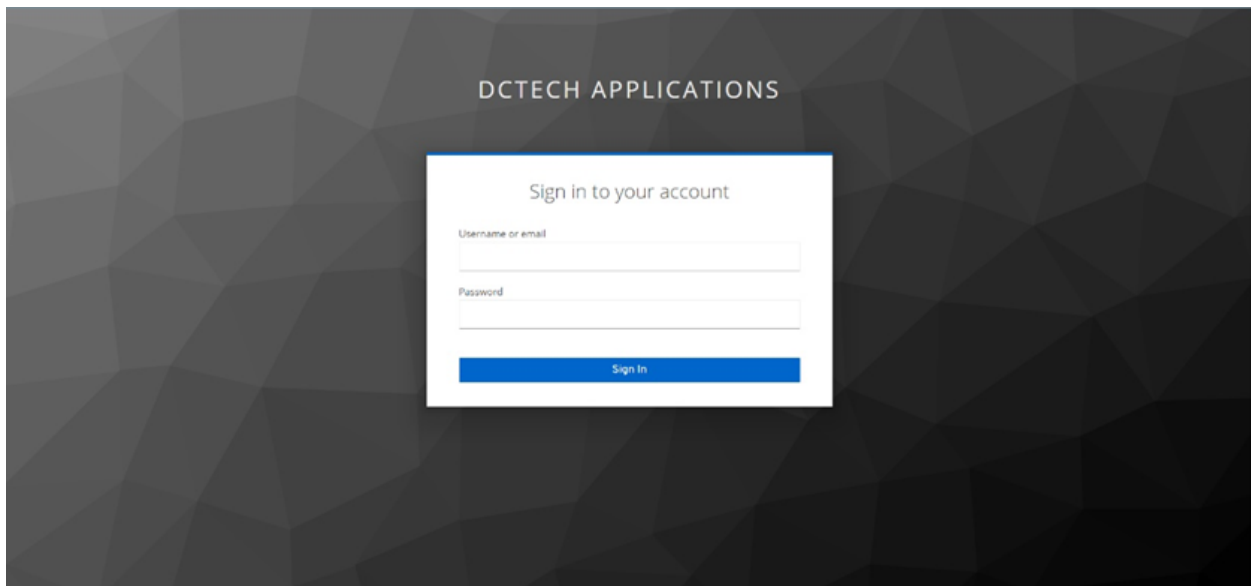


Fig. DCTECH Applications authentication page

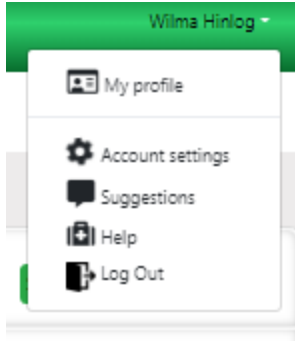


Fig. Managing Account Information

At the upper right of the homepage, you can click the dropdown arrow beside your name and click *My Profile* to view your account's information, *Account settings* to update your profile, *Suggestions* if you have suggestions/recommendations about the system, *Help* if you need help about the web-application, and *Logout* to log you out of the system.

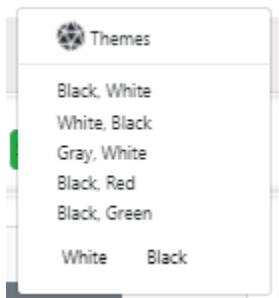


Fig. Themes and Color Setting

Users can change the themes and color of the view just by clicking the setting icon/symbol located at the upper right portion.

B. Users

The screenshot shows a web application interface for managing users. At the top, there is a navigation menu with options like Calendar, CHD Tickets, Job Order, Installation, Map, Components, Accounts, and Accounting. A dropdown menu is open under 'Accounts', showing options: Users, Role Groups, Accounts, Tech Sales, Sales, and Sales Agent. The 'Users' option is selected. In the top right corner, a green 'Create User' button is highlighted with a red rectangular box. Below the navigation, there is a search bar and a 'Clear' button. The main content area displays a table of users with columns for Name, Email, Branch, Status, Created At, and Updated At. The table shows 10 entries out of 355. At the bottom right of the table area, there is a pagination control with a '10' dropdown and a 'Create User' button.

Name	Email	Branch	Status	Created At	Updated At
Peter R. Blomonte	pblomonte	All	Active	2019-08-07 13:51:20	2022-06-27 09:50:58
Joni Equerra	jesquerra	All	Active	2019-08-07 14:06:16	2022-06-15 00:11:45
Joswellen P. Vidor	jvidor	All	Active	2019-08-07 14:08:06	2021-12-01 00:36:32
Alven Cric Daypuyat	acdaypuyat	All	Active	2019-08-07 14:14:05	2021-08-19 08:20:03
Jhun Bryan Cenabre	jcenabre	All	Active	2019-08-07 14:31:32	2022-06-15 00:14:19
Clemente TristLuanes Jr.	ctresLuanes	Mabuhay	Active	2019-10-09 09:46:37	2022-06-16 09:43:29
Freddierick Alibao	falibao	All	Active	2019-11-04 23:37:20	2021-11-09 08:34:06
John Leo Panlagao	jpanlagao	All	Active	2019-11-08 17:19:28	2019-12-17 21:39:10
Jessie Puntio	jpuntio	All	Active	2019-11-08 17:31:31	2020-03-28 22:00:46
Gerald Vincent Saligo	gsaligo	All	Active	2019-11-13 19:17:20	2021-03-28 02:42:37

The screenshot shows a 'User Form' with the following fields and a callout:

- Name:** Text input field with placeholder 'Name of the user'.
- Branch:** Dropdown menu with placeholder 'Select/Search a Branch...'. A callout box points to this field with the text 'Input the IDM account username of the user'.
- Username:** Text input field with placeholder 'Username'.
- Subdomain:** Text input field with placeholder '@dctechmicro.com'.
- Role Group/s:** Dropdown menu with placeholder 'Select/Search a role group...'.

A green 'Create' button is located at the bottom right of the form.

Fig. Creating Users

Click “Users” and then click the “Create User” button and fill up all the necessary information in the User form, make sure that you input the same username as the IDM username account of the employee.

Tech Sales

Calendar CHD Ticket Job Order Installation Map Components Accounts Accounting

Technical Sales

Search

Clear

Showing 10 out of 50 entries

10

Name	Position	Created At	Updated At
Ryan Sumalinog	VP for Operation	2019-06-11 17:12:06	2019-10-28 01:06:08
Clemente Tresfuentes Jr.	R11 Regional Manager	2019-06-11 17:12:06	2019-10-28 01:05:51
Jhuh Bryan Censabre	Technical Operations Head	2019-06-11 17:12:06	2021-11-29 14:47:15
Butch Edward R. Rabusa	Technical Sales Engineer	2019-06-11 17:12:06	2019-10-27 22:32:59
Paul John Caliso	Technical Sales Engineer	2019-06-11 17:12:06	2019-10-27 22:32:39
Gerald Vincent Salgo	Technical Sales Engineer	2019-10-10 22:21:17	2019-10-27 22:33:49
Cyril Dave Legaspi	Technical In-Charge	2019-11-28 05:52:46	2019-11-28 05:54:13
Roy Mark Regasajo	Technical Supervisor	2020-03-27 08:24:22	2021-06-28 14:29:04
Joseph Anthony Ilaa	R13 Regional Manager	2020-03-27 08:28:27	2020-03-27 08:28:27
Ruel Calimotan	Team Leader	2020-03-28 01:09:55	2020-03-28 01:09:55

50 Item/s found.

1 2 3 4 5

<https://infosystem-sandbox.dctechmicro.com/ViewEngineer>

Tech Sales Form

Name:

Position:

Create

To create a tech sales account, just click the “*Create Tech Sales*” button, you can drop down the arrow to select the User name and input the designated position.

Technical Sales Create Tech Sales

Clear

Showing 10 out of 50 entries 10 ▾

Name	Position	Created At	Updated At
Ryan Sumalinog	VP for Operation	2019-06-11 17:12:06	2019-10-28 01:06:08
Clemente Tresfuentes Jr.	R11 Regional Manager	2019-06-11 17:12:06	2019-10-28 01:05:51
Jhun Bryan Cenabre	Technical Operations Head	2019-06-11 17:12:06	2021-11-29 14:47:15
Butch Edward R. Rabusa	Technical Sales Engineer	2019-06-11 17:12:06	2019-10-27 22:32:59
Paul John Caliso	Technical Sales Engineer	2019-06-11 17:12:06	2019-10-27 22:32:39
Gerald Vincent Saligo	Technical Sales Engineer	2019-10-10 22:21:17	2019-10-27 22:33:49
Cyril Dave Legaspi	Technical In-Charge	2019-11-28 05:52:46	2019-11-28 05:54:13
Roy Mark Regasajo	Technical Supervisor	2020-03-27 08:24:22	2021-06-28 14:29:04
Joseph Anthony Ilaio	R13 Regional Manager	2020-03-27 08:28:27	2020-03-27 08:28:27
Ruel Calimotan	Team Leader	2020-03-28 01:09:55	2020-03-28 01:09:55

50 item/s found. « ‹ 1 2 3 4 5 › »

If the username for tech sales was successfully added, it will automatically be added to the table and checked using the search bar.

Sales

The screenshot shows a web application interface for managing sales. At the top, there is a navigation bar with icons for Calendar, CHD Ticket, Job Order, Installation, Map, Components, Accounts, and Accounting. A dropdown menu is open over the 'Accounts' icon, listing 'Users', 'Role Groups', 'Accounts', 'Tech Sales', 'Sales' (highlighted), and 'Sales Agent'. In the top right corner, a green 'Create Sales' button is highlighted with a red box.

Below the navigation, there is a search bar and a 'Clear' button. The main content area displays a table with 10 entries out of 106 total. The table has columns for Name, Email, Quota, Status, Created At, and Updated At. Below the table, it indicates '106 item/s found.' and a pagination control showing page 1 of 1.

Name	Email	Quota	Status	Created At	Updated At
Ketty Soterania	ksoterania	40000	active	2019-06-12 01:12:06	2021-07-08 14:18:04
Joseph Anthony Iao	jaliao	0	inactive	2019-06-12 01:12:06	2021-07-12 14:05:37
Eolou B. Agnes	eagnes	40000	active	2019-06-12 01:12:06	2021-07-12 14:03:47
Reian Jane Medel	rjmedel	40000	active	2019-06-12 01:12:06	2021-07-12 14:05:15
Ariene A. Barrion	abarrion	40000	active	2019-06-12 01:12:06	2021-07-08 15:01:49
Cherry Angelle Mapaio	camapaio	0	inactive	2019-06-12 01:12:06	2021-06-18 13:23:08
Mary Aurilebon E. Cuaresma	macuaresma	40000	active	2020-07-13 08:34:16	2021-07-13 12:19:56
Russet Marsaga	rmarsaga	15000	active	2020-07-13 13:01:32	2021-07-13 12:39:45
Moniko Baligo	mbaligo	0	inactive	2020-07-13 13:02:30	2021-06-18 13:24:24
Road Sacedor	rsacedor	0	active	2020-07-13 13:02:51	2020-07-13 13:02:51

<https://infosystem-sandbox.dctechmicro.com/ViewSales>

The screenshot shows a 'Sales Form' modal window. It has a title bar with 'Sales Form' and a close button (X). The form contains two input fields: 'User:' with a dropdown menu showing 'Select/Search a user...' and 'Quota:' with a text input field containing the value '0'. A green 'Create' button is located at the bottom right of the form.

To create a sales account, just click the “*Create Sales*” button, you can drop down the arrow to select the User name and you can set the Quota amount.

Sales Create Sales

Clear

Showing 10 out of 106 entries 10 ▾

Name	Email	Quota	Status	Created At	Updated At
Ketty Soterania	ksoterania	40000	active	2019-06-12 01:12:06	2021-07-08 14:18:04
Joseph Anthony Ilao	jailao	0	inactive	2019-06-12 01:12:06	2021-07-12 14:05:37
Edlou B. Agnes	eagnes	40000	active	2019-06-12 01:12:06	2021-07-12 14:03:47
Reian Jane Medel	rjmedel	40000	active	2019-06-12 01:12:06	2021-07-12 14:05:15
Ariene A. Barrion	abarrion	40000	active	2019-06-12 01:12:06	2021-07-08 15:01:49
Cherry Angelle Mapalo	camapalo	0	inactive	2019-06-12 01:12:06	2021-06-18 13:23:08
Mary Auriebon E. Cuaresma	macuaresma	40000	active	2020-07-13 08:34:16	2021-07-13 12:19:56
Russel Marsaga	rmarsaga	15000	active	2020-07-13 13:01:32	2021-07-13 12:39:45
Moniko Balligo	mbaligo	0	inactive	2020-07-13 13:02:30	2021-06-18 13:24:24
Roed Sacedor	rsacedor	0	active	2020-07-13 13:02:51	2020-07-13 13:02:51

106 item/s found. « < 1 2 3 4 ... > »

If the username for sales was successfully added, it will automatically be added to the table and checked using the search bar.

Sales Agent

Sales Agent

[Create Sales Agent](#)
[Agent Payroll](#)

Clear

Showing 10 out of 699 entries 10 ▾

Sales Name	Name	Quota	Status	Created At	Updated At
Dexter Lamentac	KAREN ESTEBAN	15000	active	2021-07-26 15:55:12	2021-08-12 08:59:17
Jureyne Formento	Hubbienson Sahid	15000	active	2021-07-26 16:02:20	2021-08-12 08:59:47
Jureyne Formento	Phillip Winston Aplique		active	2021-07-26 16:02:51	2021-07-26 16:02:51
Jureyne Formento	Algun Punia		active	2021-07-26 16:03:07	2021-07-26 16:03:07
Jureyne Formento	Cyrile Gino		active	2021-07-26 16:03:23	2021-07-26 16:03:23
Estrella Torres	ASTRID PENIDA		active	2021-07-26 16:03:27	2021-07-26 16:03:27
Estrella Torres	MARY APPLE DE LOS CIENTOS		active	2021-07-26 16:03:45	2021-07-26 16:03:45
Estrella Torres	GABRIEL G. CABALLERO		active	2021-07-26 16:04:00	2021-07-26 16:04:00
Estrella Torres	NIKKO HUETE		active	2021-07-26 16:04:12	2021-07-26 16:04:12
Tricia Nicole Mari	JOSE CEDRICK MARTORILLAS		active	2021-07-26 16:04:23	2021-07-26 16:04:23

699 item/s found.

<< < 1 2 3 4 ... > >>

To create a sales agent account, just click the “*Create Sales Agent*” button and fill up all the necessary information in the Sales Agent form, make sure that you input the correct Sales Employee.

C. Calendar/Dashboard

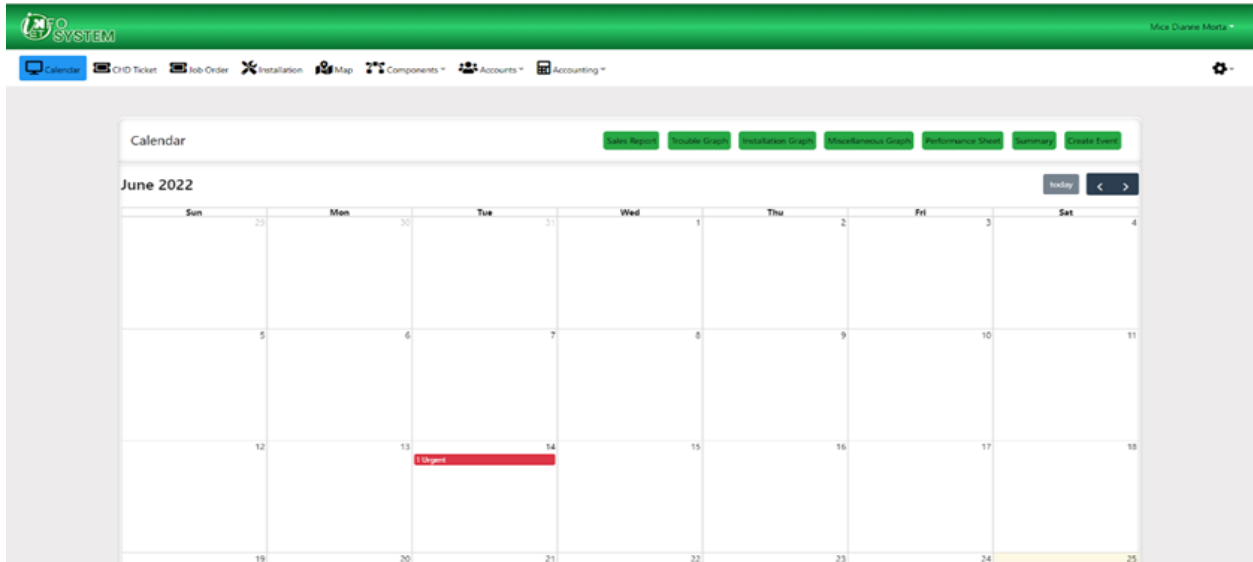


Fig. Calendar Module
Calendar module’s basic function is creating a calendar event.

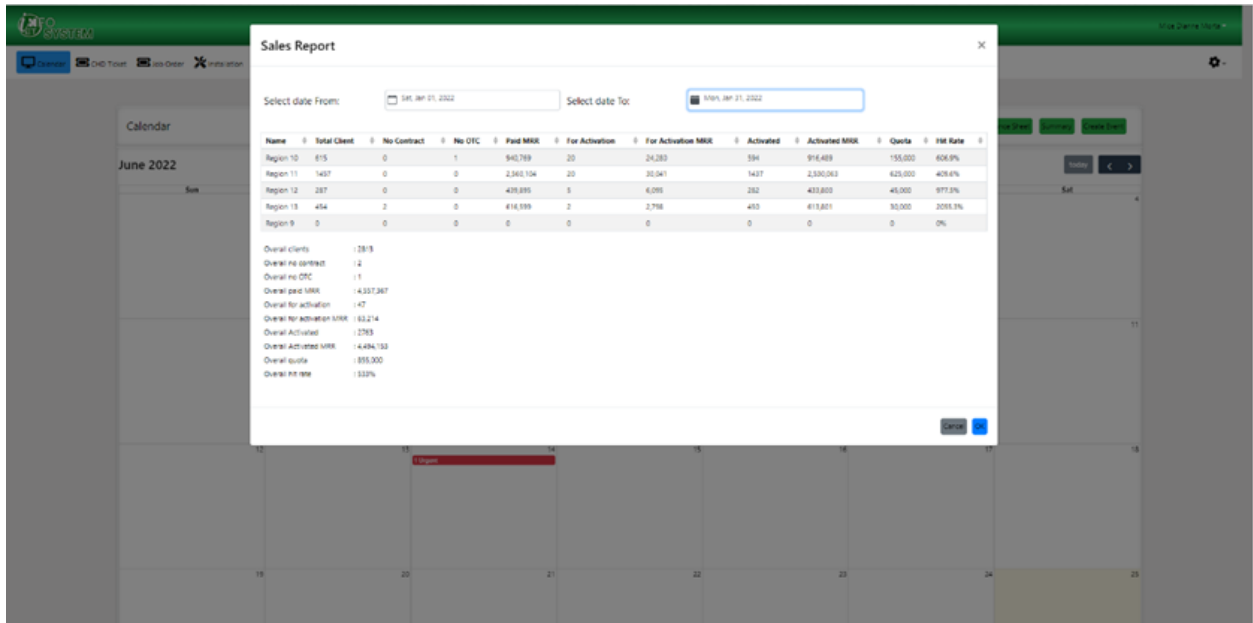


Fig. Generated sales report from January 01, 2022 to January 31, 2022

Sales report, trouble graph, installation graph, miscellaneous graph, installation performance sheet, and installation summary report has been added afterwards to help the management monitor the operations.

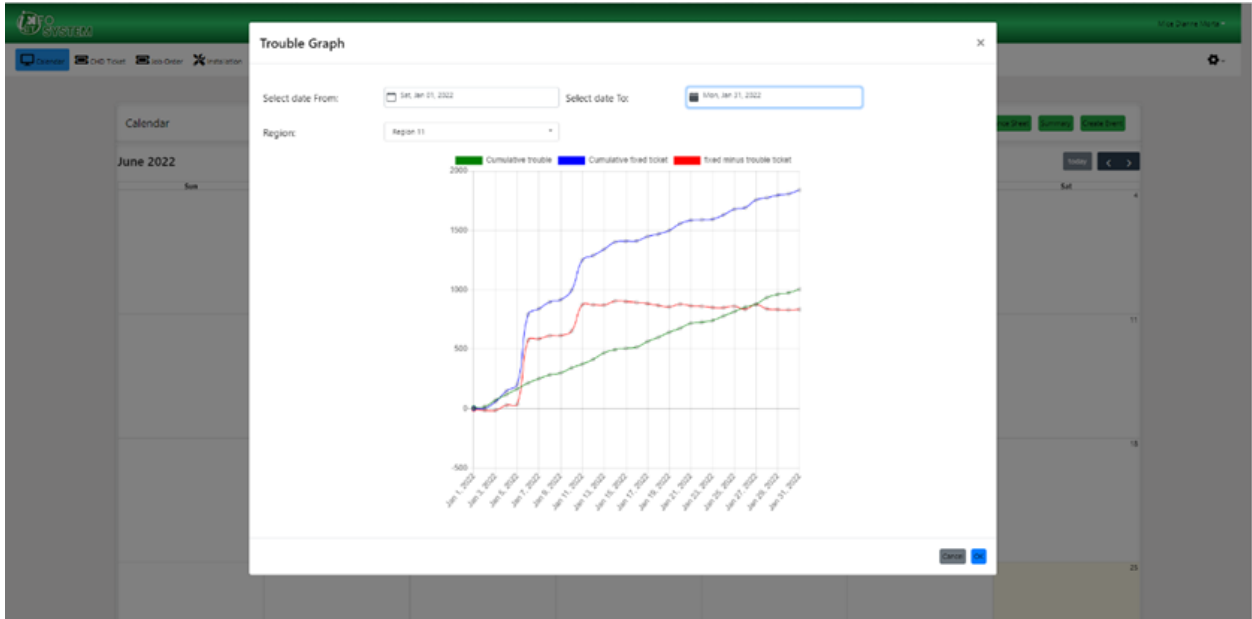


Fig. Generated trouble graph from January 01, 2022 to January 31, 2022

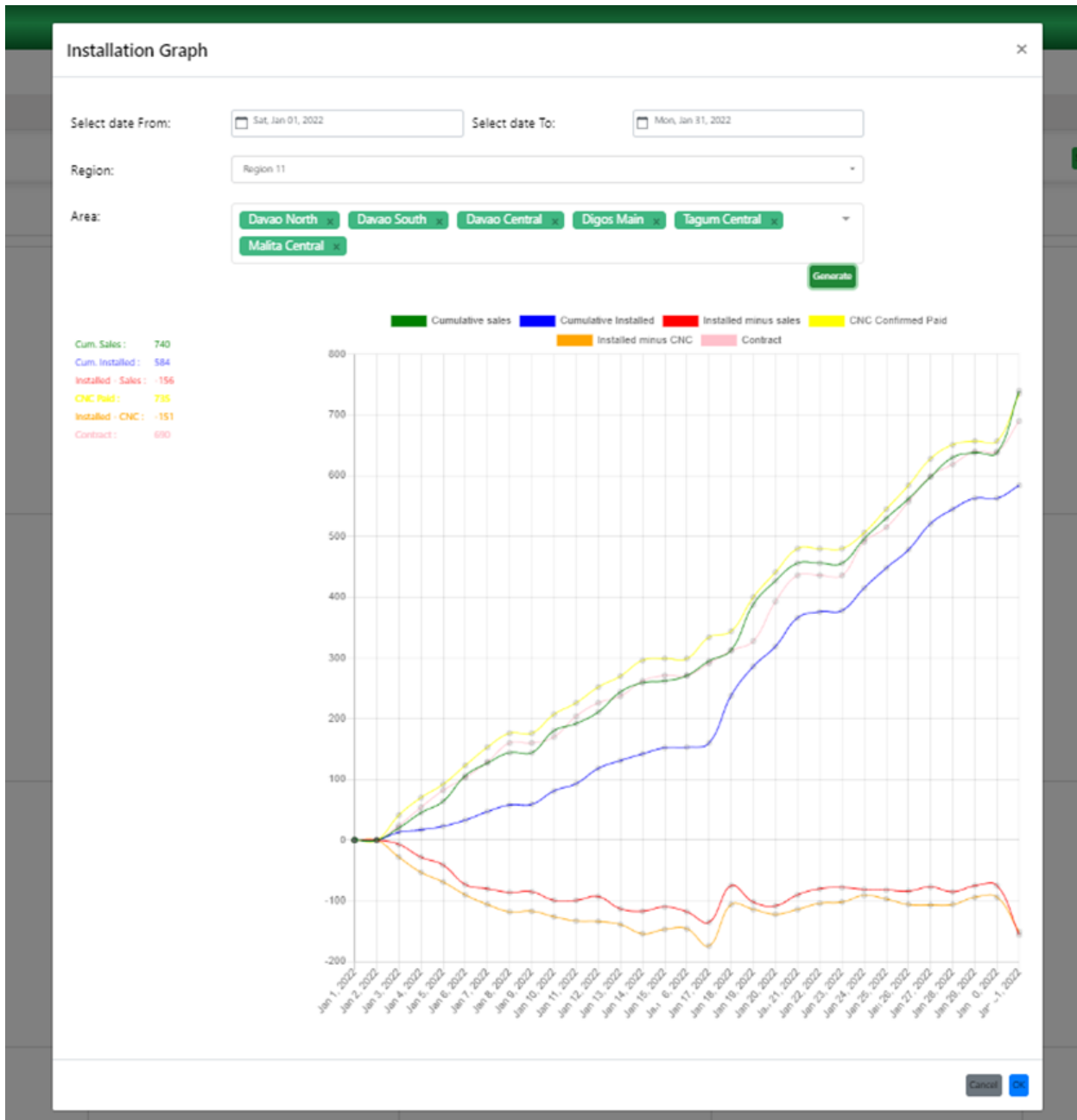


Fig. Generated installation graph from January 01, 2022 to January 31, 2022

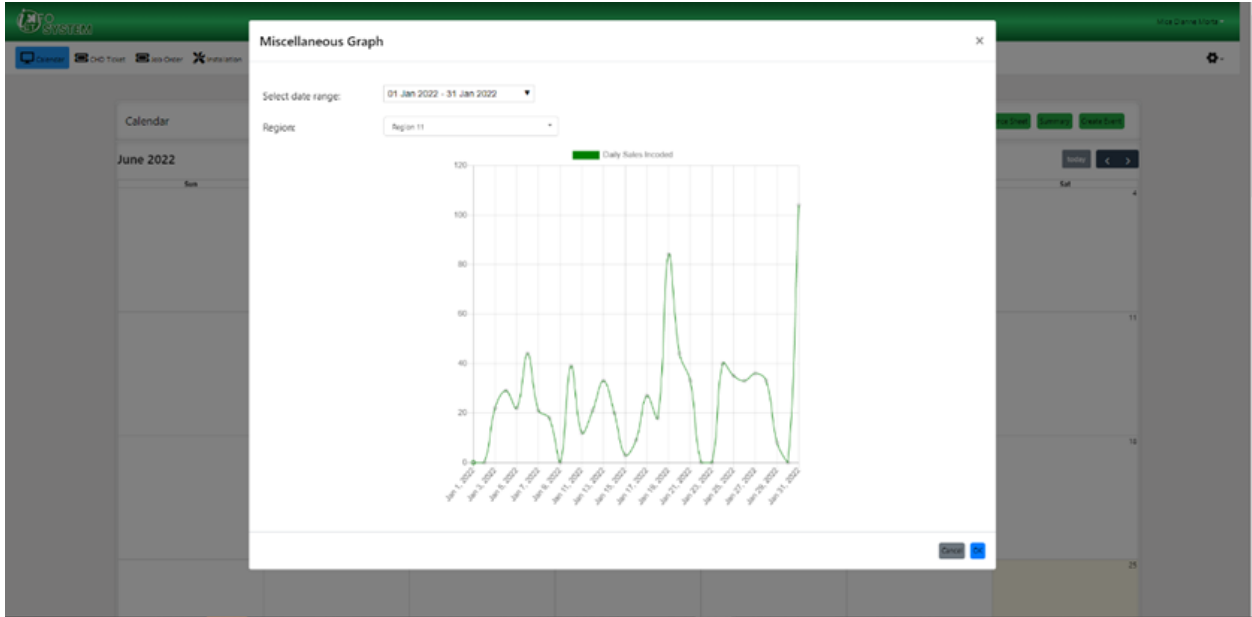


Fig. Generated miscellaneous graph from January 01, 2022 to January 31, 2022

D. CHD Ticket

The screenshot displays the CHD Ticket Dashboard. At the top, there is a navigation bar with icons for Calendar, CHD Ticket (highlighted with a red box), Job Order, Installation, Map, Components, Accounts, and Accounting. Below the navigation bar, the main dashboard area includes a 'Ticket List' section with a search bar and an 'Export' button. A summary bar shows ticket counts for various statuses: Pending (54), Urgents (149), For ITND (13), For tech visit (77), and Downtime (1). A 'Multiple Filter' button is also present. To the right, a 'TICKETS TREND FOR THE PAST 24 HOURS' section shows a bar chart with three categories: NO INTERNET CONNECTION (54), INTERMITTENT TO NO INTERNET CONNECTION (5), and SLOW TO INTERMITTENT CONNECTION (4). Below this, a table lists 50 out of 108 entries, showing columns for Status, Target Date, Aging, Downtime, Ticket Details, Area, Created By, and Created At. The table contains several rows of ticket information, including details like 'RES2022062830534 - OTHER CONCERN' and 'RES2022062730498 - NO INTERNET CONNECTION'.

Fig. Ticket Dashboard

The chd ticket converts every customer's complaints with their internet connection into a ticket, those complaints are received from different channels like Viber, Facebook chats, Inbound calls, and Emails.

- By creating a new ticket; Click the “+ *Create Ticket*” button on the upper right portion of the dashboard then fill up all the necessary information or complaints from the client.
- The colorful status badges/buttons in the dashboard are used to filter or view all unresolved available ticket statuses.

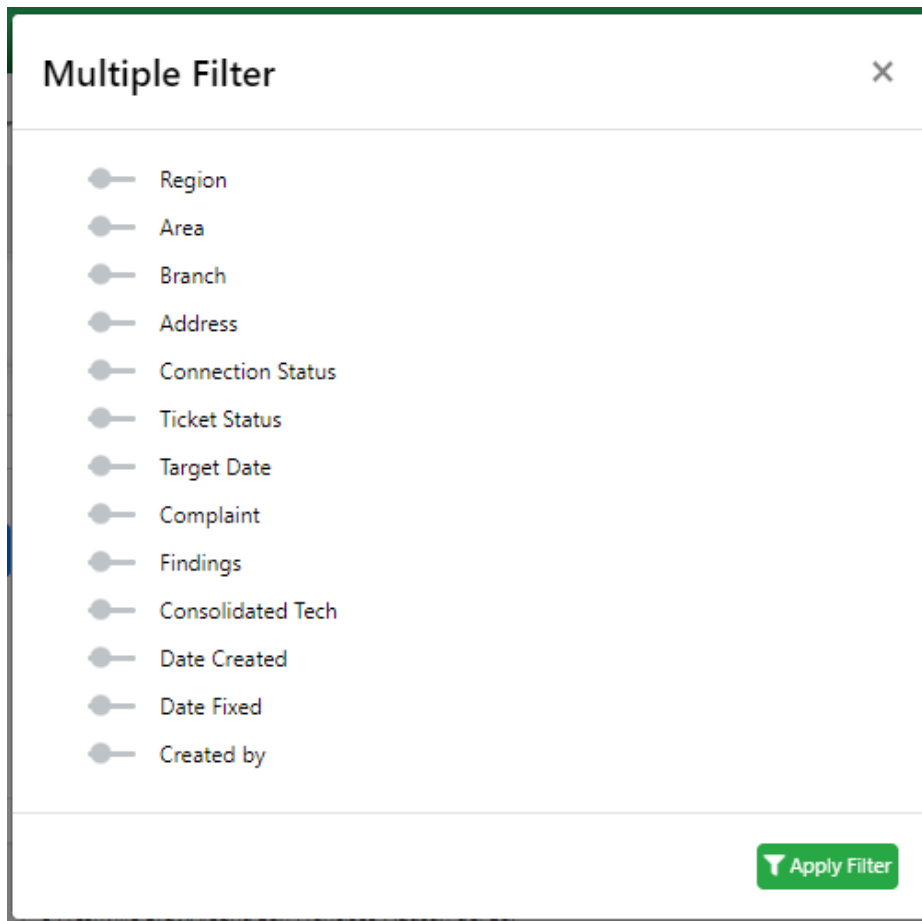


- The “*Urgent*” button is used to filter all the Urgent tickets in the dashboard and it will show how many urgent tickets are open or not yet resolved.
- The “*Pending*” button is used to filter all the Pending tickets in the dashboard and it will show how many pending tickets are in the dashboard.
- The “*ITND*” button is used to filter all the network related concerns ticket in the dashboard.

b.4 The “*Tech Visit*” button is used to filter all the open tickets that need technical staff to visit the client to thoroughly check the device/modem or any specific complaint of the client.

b.5 The “*Downtime*” button is used to filter all the possible downtimes like planned maintenance, emergency maintenance, and other network downtimes. This downtime status is also under Urgent status.

b.6 The “*Multiple filter*” button allows you to specifically filter a range of data based on the criteria you define.



The image shows a screenshot of a 'Multiple Filter' dialog box. The dialog has a title bar with the text 'Multiple Filter' and a close button (X) in the top right corner. Below the title bar is a list of filter criteria, each preceded by a radio button. The criteria are: Region, Area, Branch, Address, Connection Status, Ticket Status, Target Date, Complaint, Findings, Consolidated Tech, Date Created, Date Fixed, and Created by. At the bottom right of the dialog, there is a green button with a white downward-pointing triangle and the text 'Apply Filter'.

Fig. Ticket table

Showing 50 out of 108 entries 50

Status	Target Date	Aging	Downtime	Ticket Details	Area	Created By	Created At
For tech visit	Assign	0	15 minutes 51 seconds	RES2022062730475 - SLOW TO INTERMITTENT CONNECTION ADOLFO, ARTHUR A. JR P-8 Freshville Brgy. Alegria San Francisco Agusan del Sur	San franc	Arienne Mae Correos	2022-06-27 10:44:37
Urgent	Assign	0	4 hours 41 minutes 21 seconds	GRP20220627209 - NO INTERNET CONNECTION MISAMIS ORIENTAL clients // Naawan to Iligan and CDO west area from carmen to OPOL		Jude Roel Mayormita	2022-06-27 06:19:07
Urgent	Assign	0	1 hour 13 minutes 54 seconds	GRP20220627210 - NO INTERNET CONNECTION Some areas in Cabadbaran		Arienne Mae Correos	2022-06-27 09:46:34
For tech visit	Assign	0	1 hour 13 minutes 56 seconds	SME2022062730464 - SLOW TO INTERMITTENT CONNECTION OCP DIGOS CITY HALL OF JUSTICE BLDG. LUNA-BATAAN CHRISTIAN VILLAGE, APLAYA, DIGOS	Digos Main	Jelly Mae Agudo	2022-06-27 09:46:32
Pending		6	6 days 20 hours 49 minutes	RES2022062029965 - OTHER CONCERN NINAL, LOGILYN BLK 27, LOT 14 UTAYA SUBD, MANKILAM TAGUM CITY	Tagum Central	Leslie Kim Maniago	2022-06-20 14:10:41
Pending		13	1 week 6 days 2 hours	RES2022061429529 - OTHER CONCERN CADORNA, RENANTE PUROK 5, LIBAYLIBAY, MACO, DAVAO DE ORO	Tagum Central	Leslie Kim Maniago	2022-06-14 08:02:34
For tech visit	Assign	0	1 hour 50 minutes 22 seconds	SME2022062730454 - NO INTERNET CONNECTION Barangay Council Of Barangay Rizal Poblacion BARANGAY HALL, BARANGAY RIZAL, POBLACION, PUROK MAURAYON, BANGA, SOUTH COTABATO	Gensan Main	Mary Terace Arreza	2022-06-27 09:10:06
For tech visit	Assign	0	2 hours 22 minutes 28 seconds	RES2022062730443 - INTERMITTENT TO NO INTERNET CONNECTION EMERSON GILAY 821 L19 DSCA HOLMES TALOMO, BAGO GALLERA, DAVAO CITY	Davao South	Mary Terace Arreza	2022-06-27 08:38:00
		0	20 hours 13 minutes 36 seconds	GRP20220626208 - NO INTERNET CONNECTION		Trisha Laurel	2022-06-26 14:46:52

The ticket table displayed all the unresolved tickets. It also displays the ticket status, ticket aging, total downtime hours, ticket information, area, created by, and created date-time stamp.

Fig. Ticket Type

a. Individual ticket

An individual ticket is created under one client's account. Can also attach a picture or screenshot of a sample speed test, etc.

×

Ticket Info

Created By: Jobecar Federe
Created On: Wed, Jun 22, 2022 6:58 PM

Copy
Status Urgent

Ticket No.: RE52022062230167	IP Assigned: Edit
Account Name: BERSO, MARIA CLARISSA D.	VLAN:
Address: RAMBUTAN ST. POBLACION UNO, BANSALAN, DAVAO DEL SUR	OLT:
Contact No.: 09467231007 / 09092538785	PON: -

Complaint Details

Complaint NO INTERNET CONNECTION

Connection Status Down

Ticket Status Urgent

NOTE: possible fiber cut

BUCKET SERVER STATUS :
 Can arp-ed
 Can't be arp-ed
 Usage no entry

DEVICE STATUS :
 Blinking LOS
 Blinking PON
 Stable
 Others _____

OPTICAL POWER :
 Loss _____

AFFECTED BY DOWNTIME :
 Details _____

PING & TRACEROUTE TEST :
 Attached Results

SPEED TEST :
 Attached Results

OLD TICKET FORM INFO

Complaint:

Findings:

Action:

Remarks

ADD REMARKS

Updated By:

Print Preview FSR

View attachments

Delete

Save changes

b. Group Ticket

A *group Ticket* is a ticket that has more than 1 client added to the same ticket number or a group of clients complaining about the same issue at the same time and possibly in the same area.

Ticket Info Created By: Julie Mae Aurio
Created On: Wed, Jun 22, 2022 9:53 AM

Copy Status **Urgent**

Ticket No.: GRP20220622196 + Edit

Name	Actions
LAGARTO, GAY B.	
BUDAC, TEDDY R JR.	
LAGARTO, GAY B.	

Complaint Details

Complaint: NO INTERNET CONNECTION

Connection Status: Down

Ticket Status: Urgent

NOTE: add details here . .

BUCKET SERVER STATUS : Can arp-ed Can't be arp-ed Usage _____

DEVICE STATUS : Blinking LOS Blinking PON Stable
Others _____

OPTICAL POWER : Loss _____

AFFECTED BY DOWNTIME : Details MABINI to PANTUKAN CLIENTS _____

PING & TRACEROUTE TEST : Attached Results

SPEED TEST : Attached Results

OLD TICKET FORM INFO

Complaint:

Findings:

Action:

Remarks

Type remarks here. . . ADD REMARKS

Angelica Canteros 2022-06-25 09:07:47

ongoing pa ang activity sa electric coop para maka resume sila sa restoration Reply ▾

Julie Mae Aurio 2022-06-24 14:34:44

unsay pwde unsay e reason out para uniform ta ninyug tubag sa client: Reply ▾

Manage Advisory

Manage Advisory Templates

Add Template

Template:

Content:

450/450

ADD

View Templates

Filter **Clear** Show

Template	Actions
Test	Update Delete

1 item/s found.

« < 1 > »

Manage Complaints

Manage Complaints

Add Complaint

Complaint:

View Complaints

Filter Show

Complaint	Actions
NO INTERNET CONNECTION	<input type="button" value="Update"/> <input type="button" value="Delete"/>
SLOW INTERNET CONNECTION	<input type="button" value="Update"/> <input type="button" value="Delete"/>
INTERMITTENT CONNECTION	<input type="button" value="Update"/> <input type="button" value="Delete"/>
SLOW TO INTERMITTENT CONNECTION	<input type="button" value="Update"/> <input type="button" value="Delete"/>
GAMING ISSUE	<input type="button" value="Update"/> <input type="button" value="Delete"/>
NETWORK ISSUE	<input type="button" value="Update"/> <input type="button" value="Delete"/>
INTERMITTENT TO NO INTERNET CONNECTION	<input type="button" value="Update"/> <input type="button" value="Delete"/>
OTHER CONCERN	<input type="button" value="Update"/> <input type="button" value="Delete"/>

8 item/s found.

Admin-User can add, update or delete ticket complaints.

Manage Status

Manage Status

Add Status

Status:

View Status

Filter Show

Status	Actions
Pending	<input type="button" value="Update"/> <input type="button" value="Delete"/>
Urgent	<input type="button" value="Update"/> <input type="button" value="Delete"/>
Close	<input type="button" value="Update"/> <input type="button" value="Delete"/>
For Tech Visit	<input type="button" value="Update"/> <input type="button" value="Delete"/>
For observation	<input type="button" value="Update"/> <input type="button" value="Delete"/>
For ITND	<input type="button" value="Update"/> <input type="button" value="Delete"/>
Modem/Line Transfer	<input type="button" value="Update"/> <input type="button" value="Delete"/>
TEMP DISCONNECT	<input type="button" value="Update"/> <input type="button" value="Delete"/>

8 item/s found.

Admin-User can add, update or delete ticket status.

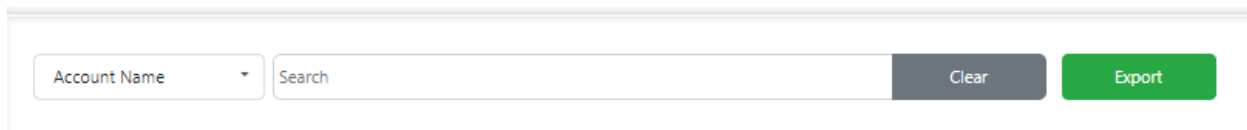
Send Email

List of tickets that has no connection ×

#	Ticket No.	Con. Status	Status	Aging
1	SME2022060628905	DOWN	Urgent	22
2	RES2022061729745	DOWN	Urgent	11
3	RES2022061829856	DOWN	Urgent	9
4	RES2022061929881	DOWN	Urgent	9
5	RES2022061929897	DOWN	Urgent	8
6	RES2022061929901	DOWN	Urgent	8
7	RES2022062029919	DOWN	Urgent	8
8	RES2022062029926	DOWN	Urgent	8
9	RES2022062029928	DOWN	Urgent	8
10	RES2022062029930	DOWN	Urgent	8
11	RES2022062029933	DOWN	Urgent	8
12	SME2022062029934	DOWN	Urgent	8
13	RES2022062029947	DOWN	Urgent	8
14	RES2022062029966	DOWN	Urgent	8
15	RES2022062029988	DOWN	Urgent	7
16	RES2022062130000	DOWN	Urgent	7
17	RES2022062130070	DOWN	Urgent	6
18	RES2022062130071	DOWN	Urgent	6
19	RES2022062230121	DOWN	Urgent	6
20	SME2022062230142	DOWN	Urgent	6
21	RES2022062230160	DOWN	Urgent	5
22	RES2022062230162	DOWN	Urgent	5
23	RES2022062230165	DOWN	Urgent	5
24	RES2022062230167	DOWN	Urgent	5
25	ENT2022062330188	DOWN	Urgent	5
26	RES2022062330195	DOWN	Urgent	5
27	RES2022062330203	DOWN	Urgent	5
28	RES2022062330204	DOWN	Urgent	5
29	SME2022062330210	DOWN	Urgent	5
30	RES2022062330222	DOWN	Urgent	5
31	RES2022062330248	DOWN	Urgent	5
32	SMELU2022062330249	DOWN	Urgent	5
33	RES2022062330259	DOWN	Urgent	4
34	RES2022062330261	DOWN	Urgent	4
35	RES2022062330265	DOWN	Urgent	4
36	RES2022062330276	DOWN	Urgent	4
37	RES2022062430284	DOWN	Urgent	4

A Help Desk representative can send an email to the client with open tickets.

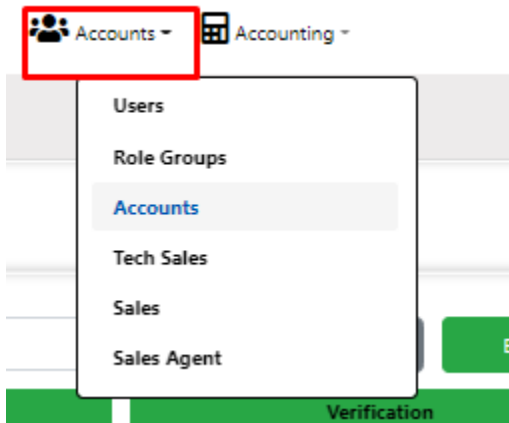
Ticket Search Bar



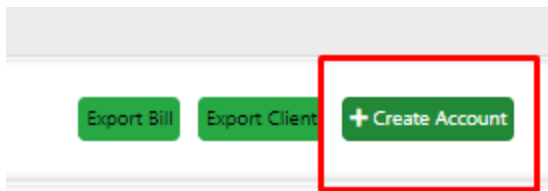
The image shows a horizontal search bar interface. On the left, there is a dropdown menu with the text "Account Name" and a downward-pointing arrow. To its right is a large text input field containing the word "Search". Further right is a dark grey button labeled "Clear". On the far right is a green button labeled "Export".

The ticket search bar/field allows you to search or filter specific ticket numbers, account name of client, or ticket statuses.

E. Account



Select accounts to create a new client's account.



Click “+ *Create Account*” button and fill up all the necessary information in the account form.

A sales representative is responsible for collecting the client's information and inputting all the information in the account form including the attachments of the documents.

The screenshot shows a web-based 'Accounts Form' with a title bar containing 'Accounts Form' and a toggle for 'New' (checked) and 'Existing'. The form is organized into several sections:

- Account Name:** NAME OF CLIENT
- Owner's Name:** OWNER'S NAME
- Business Type:** Select Business Type...
- Contact person:** CONTACT PERSON
- Contact number(telephone):** Contact number
- Email address:** Email address
- Address:** ADDRESS
- Package:** Select a package code...
- Max Speed:** Max Speed
- CIR:** CIR
- MRR:** 0
- Length(m):** 0
- Cable Category:** Select Cable Category
- OTC:** 0
- Term:** Term (number of months)
- Sales in charge:** Select a sales's name...
- Referred By:** NAME OF REFERRAL
- Tech sales in charge:** Select a engineer's name...
- Branch:** Select/Search a branch...
- Area:** Area
- Region:** Region
- Protocol:** Internet
- Remarks/Note(client):** Remarks/Note
- Remarks/Note(EMAIL):** Remarks/Note to you email

At the bottom, there is a 'Waiting for client confirmation' section with a toggle switch and an 'x' icon. Below this are 'Latitude' (7.0418432) and 'Longitude' (123.5768064) input fields. An 'ATTACHMENTS' section is located at the bottom right, featuring a blue 'ADD' button and a green 'REMOVE' button.

Once the sales representative completely fills up the account form it will automatically generate a ticket number and be listed in the job order dashboard table. The accounting staff will update the DOP of the new client.

Accounts Export B Export Client + Create Account

Account Name Search Clear Export

No DOP 548
No Contract 908
WFS 23568
WFC 92
Expired 1388
Cease 633
Multiple Filter

Showing 10 out of 80 entries 10

Action	Account Details	Branch	Type	MRR	OTC	Status	Date Activate	Term Expire	Term Status	Created At
Actions	RES-202106-22220 (711) ALC CORP Dona Carolina bldg,JP Laurel Cor,Juniego st,Davao City		RES	1120		Active	Jan 6, 2022	Jan 6, 2024	18 Months left	2021-06-16 00:00:00
Actions	RES-202106-22211 (711) AGORA TERMINAL Gaacabayon St, Agora Cagayan De Oro City		RES	1120		Active	Jul 6, 2021	Jul 6, 2023	12 Months left	2021-06-16 00:00:00
Actions	RES-202106-22356 (711) ALABEL POBLACION GARCIA ST, ALABEL, SARANGANI, PHILIPPINES	Koronadal	RES	1120		Disconnected	Jun 19, 2021	Jun 19, 2023	11 Months left	2021-06-16 00:00:00
Actions	RES-202106-22310 (711) ALAE CENTRO Sayre Highway, Upper Puerto, Alae, Cagayan De Oro City, Misamis Oriental, Philippines	Gersan Main	RES	1120				unknown		2021-06-16 00:00:00
Actions	RES-202106-22320 (711) ALUBIJO CENTRO Brgy. Poblacion, Alubijon, Misamis Oriental		RES	1120				unknown		2021-06-16 00:00:00
Actions	RES-202106-22320 (711) ALUBIJO CENTRO Brgy. Poblacion, Alubijon, Misamis Oriental		RES	1120				unknown		2021-06-16 00:00:00

You can filter the account of the client using the account name, account number, address, and contact number.

F. JOB ORDER

Internal Job Order

Account Name Search Clear Export

Completed Pending Verification

Showing 50 out of 80 entries

Action	Status	Ticket #	Ticket Type	Account #	Client Name	Branch	Created By	Aging	Date Applied	Created At	State
AM verification		4928	New Client				Maricar Pua	92		2022-03-28 08:00:24	am
Check Balance	Checked	5111	Upgrade	RES-202110-29018	PAMPANGA, GEOFFREY NOEL N. LINE 2	Valencia	CHERYL JEAN A. SAMONTE	90		2022-03-30 05:29:55	accounting
Check Balance	Checked	5112	Upgrade	RES-202110-29016	PAMPANGA, GEOFFREY NOEL N. LINE 1	Valencia	CHERYL JEAN A. SAMONTE	90		2022-03-30 05:30:07	accounting
Check Balance	Checked	5113	Upgrade	RES-202110-29233	GUERRERO, SUSAN P.	Valencia	CHERYL JEAN A. SAMONTE	90		2022-03-30 05:30:50	accounting
AM verification		5386	New Client	0000037225	LGU MIDSAYAP/MEEO OFFICE	Surallah	Maricar Pua	88		2022-03-31 12:12:00	am
AM verification		5404	New Client				Clint Jayser Alburo	88		2022-04-01 02:13:53	am
AM verification		5631	New Client	0000037471	GENE FM 91.5 FREE ACCOUNT	Greggoog	Maricar Pua	82		2022-04-07 07:44:29	am
AM verification		5662	New Client				JASON L. SUGBO	78		2022-04-10 23:09:52	am
AM verification		5740	New Client	0000037582	SARANGANI CATTLE COMPANY INC. (INTRANET)	Gensan Main	Maricar Pua	76		2022-04-12 11:39:11	am
AM verification		5741	New Client	0000037583	SUNFOODS AGRI VENTURES INC. (FIBER CORE RENTAL)	Gensan Main	Maricar Pua	76		2022-04-12 11:55:22	am
AM verification		9152	New Client				LUCILLE D. SULINTA	54		2022-05-05 01:07:12	am
AM verification		9317	New Client	0000038379	PERERO, LINDLEY A.	Tagum Main	Mary Aurilebon E. Cuarema	47		2022-05-12 05:23:09	am
AM verification		9707	New Client	0000038774	MANGGA ELEMENTARY SCHOOL LINE 2	Tagum Main	Fe Marie Pabatang	41		2022-05-18 07:25:01	am

- a. *New client* - The account management staff will thoroughly check the client's information and the attached files submitted by the sales rep. Once they have already assessed it, they will tag it as a verified or verified client.

Job Order Info

Created By: Kriziah Phi E. Beciera
Created On: 2022-06-09 09:45:05

Ticket No.: 11545
 Account No.: 0000040612
 Account Name: BARBARONA, CLARICE JILL T.
 Address: 952 GERTRUDES ORTIZ ST., ULAS DAVAO CITY
 Contact No.: 09755975538

Attachments

Remarks

History Logs

ATTACHMENTS			
Attachment	Filename	Description	Action
Application Form	nZ6gjpQgNY44PFOH152382.jpeg		📄
Contract	qEjJUtzikAioObo8946742.jpeg		📄
Proof of Billing	SUUDpCsQqMhFm411656713.jpeg		📄
Valid ID	CBfDzOMwhkOX6PIW311733.jpeg		📄

Verified

Job Order Info

Created By: Maricar Pua

Created On: 2022-03-31 12:12:00

Ticket No.: 5386

Account No.: 0000037225

Account Name: LGU MIDSAYAP/MEEO OFFICE

Address: BAGSAKAN, POB. 5 MIDSAYAP COTABATO

Contact No.: 09063417661

Attachments

Remarks

History Logs

ATTACHMENTS

Attachment	Filename	Description	Action
Application Form	zVE09gQ67RFx7Pb3601098.jpeg		
Application Form	zVE09gQ67RFx7Pb3601098.jpeg		
Valid ID	q4jrGR3n218eldTb352867.png		

Verified

b. Upgrade

G. INSTALLATION

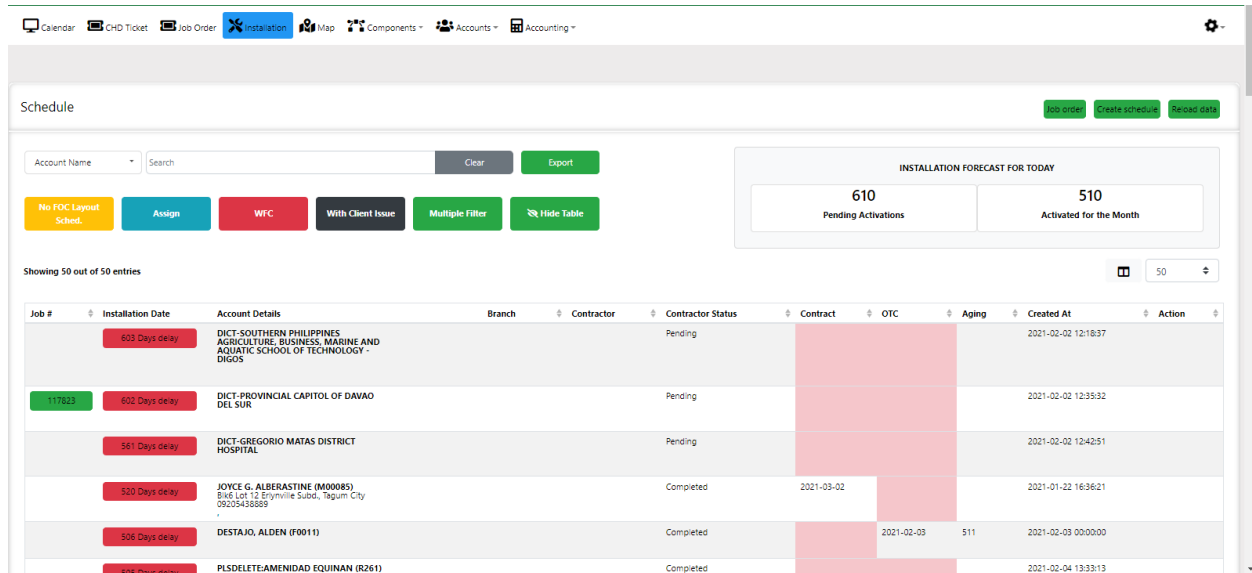


Fig. Installation Dashboard

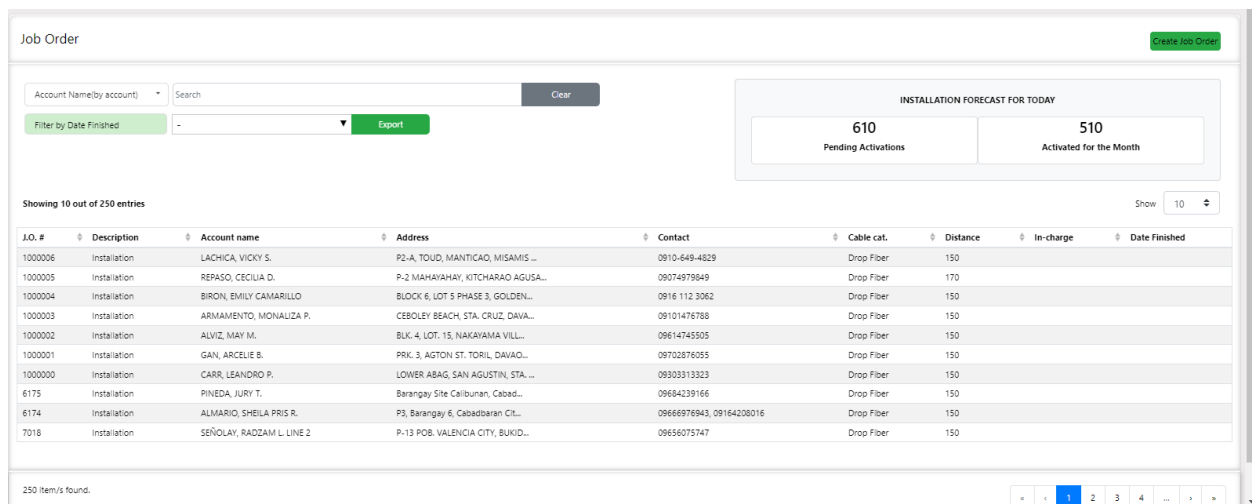


Fig. Job Order Dashboard

Fig. Create Schedule

Installation Form New Line Transfer

Account name:

FOC:

Length(m):

Contractor Status:

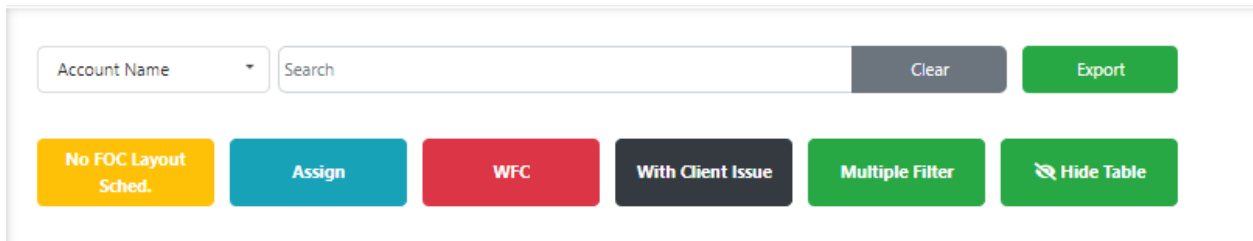
Layout Status :

Layout Remarks:

OTC:

Installation Remarks:

Installation Form

Fig. Installation Search bar

The image shows a search bar interface for installations. It features a dropdown menu labeled "Account Name" with a downward arrow, followed by a search input field containing the text "Search". To the right of the search field are two buttons: a grey "Clear" button and a green "Export" button. Below the search bar is a row of six filter buttons: a yellow button labeled "No FOC Layout Sched.", a teal button labeled "Assign", a red button labeled "WFC", a dark grey button labeled "With Client Issue", a green button labeled "Multiple Filter", and a green button labeled "Hide Table" with a trash icon.

You can filter the pending installation of the client using the account name, address, and contact number.

Fig. Installation Forecast

Real-Time displays the total pending activation and activated accounts of the client.

H. COMPONENTS

To access the dashboard of *Package Type*, *Packages*, *Business Type*, *Closure Type*, *Splitter Type*, *Branches*, *Regions*, *Areas*, *Buckets*, and *Team*, click the *Components* in the navigation bar.

Package type Create Package type

Search Clear

Showing 10 out of 28 entries 10 ▾

Name	Created At	Updated At
SME	2019-06-12 01:12:06	2019-06-12 01:12:06
CORP	2019-06-12 01:12:06	2019-06-12 01:12:06
ENT	2019-06-12 01:12:06	2019-06-12 01:12:06
RES	2019-06-12 01:12:06	2019-06-12 01:12:06
INT	2019-10-28 06:36:18	2019-11-27 09:00:18
FREE ACCOUNT	2019-11-06 09:18:24	2019-11-06 09:18:24
SMELU	2020-04-01 09:27:47	2020-04-01 09:27:47
CORPLITE	2020-04-01 13:33:50	2020-04-01 13:33:50
Corporate_20mbps	2020-04-18 11:33:20	2020-04-18 11:33:20
RSUR21902	2020-08-27 14:41:57	2020-08-27 14:41:57

28 item/s found. « < 1 2 3 > »

Fig. Packages Type dashboard, you can create, update and delete the package type item.

Packages Create Package

Search Clear

Showing 10 out of 534 entries 10 ▾

Name	Package type	Max Speed	CIR	MRR
SPL30M30M	CORP	30mbps	30mbps	36500
SPECIAL PACKAGE ENTERPRISE 600MB1GB	HIGH VOLUME CLASS	1 GBPS	600 MBPS	267680
SPECIAL PACKAGE CORPORATE	CORP	100	30	30000
SPA3R22201	ENT	10mbps	10mbps	12083.3
SPA3R12201	ENT	1 Gbps	70Mbps	106400
SP9R12201	SPECIAL PACKAGE	100MBPS	100MBPS	80000
SP7R12201	CORP	800	20	45000
SP70K34M	RES	34MBPS	70KBPS	3620
SP6R12201	CORP	300 Mbps	100 Mbps	89600
SP650K32SME	SME	32MBPS	650KBPS	3480

534 item/s found. « < 1 2 3 4 ... > »

Fig. Packages dashboard, you can create, update and delete the package item.

Business Type Create type

Search Clear

Showing 10 out of 121 entries 10

Name	Created At	Updated At
Pisonet	2020-07-09 08:25:48	2020-07-09 08:25:48
Internet cafe	2020-07-09 08:30:20	2020-07-09 08:30:20
Educational Institution	2020-07-11 03:20:15	2020-07-11 03:20:15
Retailer of General Merchandise	2020-07-11 03:21:18	2020-07-11 03:21:18
WBPO COMPANY	2020-07-11 03:21:35	2020-07-11 03:21:35
Residential	2020-07-11 03:21:52	2020-07-11 03:21:52
Gaming	2020-07-11 03:22:09	2020-07-11 03:22:09
Gov't Office	2020-07-11 03:22:25	2020-07-11 03:22:25
Online Job - Non voice	2020-07-11 03:22:52	2020-07-11 03:22:52
Online Job	2020-07-11 03:23:01	2020-07-11 03:23:01

121 item/s found. « < 1 2 3 4 ... > »

Fig. Business dashboard, you can create, update and delete the business item.

Closure Type Create type

Search Clear

Showing 10 out of 2 entries 10

Name	Created At	Updated At
Fiber termination box (FTB)	2020-09-15 12:16:05	2020-09-15 12:16:05
Doom	2020-09-15 12:16:13	2020-09-15 12:16:13

2 item/s found. « < 1 > »

Fig. Closure Type dashboard, you can create, update and delete the closure type item.

Splitter Type Create type

Search Clear

Showing 10 out of 2 entries 10

Name	Created At	Updated At
NAP	2020-09-15 04:16:35	2020-09-15 04:16:35
LCP	2020-09-15 04:16:41	2020-09-15 04:16:41

2 item/s found. « < 1 > »

Fig. Splitter Type dashboard, you can create, update and delete the splitter type item.

Branch Create Branch

Search Clear

Showing 10 out of 51 entries 10

Name	Area	Region	Created At	Updated At
Toril	Davao South	Region 11	2021-11-04 00:46:49	2021-11-04 02:39:50
Bangkal	Davao South	Region 11	2021-11-04 02:40:04	2021-11-04 02:40:04
Mintal	Davao South	Region 11	2021-11-04 02:40:39	2021-11-04 02:40:39
Callinan	Davao South	Region 11	2021-11-04 02:40:49	2021-11-04 02:40:49
Maa	Davao South	Region 11	2021-11-04 02:40:59	2021-11-04 02:40:59
Ecoland	Davao South	Region 11	2021-11-04 02:41:08	2021-11-04 02:41:08
Bajada	Davao Central	Region 11	2021-11-04 02:48:11	2021-11-04 02:48:11
Lanang	Davao Central	Region 11	2021-11-04 02:48:18	2021-11-04 02:48:39
Cabantian	Davao Central	Region 11	2021-11-04 02:48:51	2021-11-04 02:48:51
Samal	Davao Central	Region 11	2021-11-04 02:49:00	2021-11-04 02:49:00

51 item/s found. « < 1 2 3 4 ... > »

Fig. Branch dashboard, you can create, update and delete the branch item.

Region Create Region

Filter Clear Show 10

Name	RM name	Visor name	Created At	Updated At
Region 10	John Cyril R. Montejo	Oriel Jay Bagares	2021-11-03 09:18:50	2021-11-03 09:18:50
Region 11	Clemente Tresfuentes Jr.	Butch Edward R. Rabusa	2021-11-03 09:16:35	2021-11-03 09:16:35
Region 12	Jayralph Santos	Dave Dwight Tuardon	2021-11-03 09:17:30	2021-11-03 09:17:30
Region 13	Adrian Jake S. Tanjuakio	Jhun Bryan Cenabre	2021-11-03 09:18:27	2022-05-19 08:54:45
Region 9	Jayralph Santos	Freddierick Alibo	2022-05-25 16:51:10	2022-05-25 16:51:10

5 item/s found. « < 1 > »

Fig. Region dashboard, you can create, update and delete the region item.

Area Create Area

Search Clear Showing 10 out of 23 entries 10

Name	Region	Created At	Updated At
Davao North	Region 11	2021-11-09 08:45:17	2021-02-02 08:12:58
Davao South	Region 11	2021-11-09 08:45:21	2021-02-02 08:12:30
Davao Central	Region 11	2021-11-09 08:45:24	2021-02-02 08:12:48
Digos Main	Region 11	2021-11-09 08:46:24	2021-02-02 17:02:53
Tagum Central	Region 11	2021-11-09 08:46:32	2021-02-02 17:03:01
Cagayan Main	Region 10	2021-11-09 08:56:24	2021-02-02 17:03:09
Gensan Main	Region 12	2021-11-09 08:57:05	2021-02-02 17:03:28
Butuan Main	Region 13	2021-11-09 08:58:05	2021-02-02 17:03:38
Malita Central	Region 11	2021-11-09 08:46:40	2021-02-16 08:59:23
Cabadbaran Main	Region 13	2021-11-09 15:54:50	2021-06-09 09:57:27

23 item/s found. « < 1 2 3 > »

Fig. Area dashboard, you can create, update and delete the area item.

Bucket Create Bucket

Search Clear

Showing 10 out of 20 entries 10

Name	Description	IP	User Id	Role Id	Created At	Updated At
DVOFB3	DVOFB3	202.137.115.11	37	10	2021-06-16 08:43:12	2021-06-16 08:43:12
DVOFB1	DVOFB1	202.137.112.10	73	10	2021-06-16 08:43:42	2021-06-16 08:43:42
DVOFB2	DVOFB2	202.137.112.16	80	10	2021-06-16 08:44:29	2021-06-16 08:44:29
TGMFB1	TGMFB1	120.72.20.10	78	10	2021-06-16 08:45:22	2021-06-16 08:45:22
BTNFB1	BTNFB1	103.123.40.4	28	10	2021-06-16 08:46:11	2021-06-16 08:46:11
CDOFB1	CDOFB1	202.137.119.4	36	10	2021-06-16 08:48:38	2021-06-16 08:48:38
MBYFB1	MBYFB1	202.137.115.84	18	10	2021-07-19 08:35:06	2021-07-19 08:35:06
VLCFB1	VLCFB1	202.137.115.76	21	10	2021-07-19 08:34:35	2021-07-19 08:34:35
DGSFB1	DGSFB1	103.123.43.5	40	10	2021-06-28 10:21:36	2021-06-28 10:21:36
GSCFB1	GSCFB1	120.72.16.5	33	10	2021-06-16 08:50:31	2021-06-16 08:50:31

20 item/s found. « < 1 2 > »

Bucket

Bucket:

Command:

Filter: Clear 0 Item/s found.

There are no records to show

Export Clear table

0 item/s found.

The image shows a web interface titled "Manage Bucket" with a close button (X) in the top right corner. The form contains the following fields:

Name:	DVOFB1
Description:	DVOFB1
IP:	202.137.112.10
User ID:	73
Role ID:	10
Username:	inf0syst3m
Password:	Password

An "Update" button is located at the bottom right of the form. At the bottom of the window, there is a status bar with the text "2021-07-19 00:55:00".

Fig. Bucket dashboard, you can create, update and delete the bucket item.

Team [Filter Account Activate in date](#) [Create Team](#)

Search Clear

Showing 10 out of 58 entries 10

Name	Team Leader	Created At	Updated At	Action
DVO-NORTH	Dan Felip Sumangil		2021-02-08 00:20:47	Summary
DVO-SOUTH	Rowel Jan Manial		2021-02-08 00:24:15	Summary
Tagum Team A - Pablo	Eiric Dominique Atienza Jr.	2020-03-27 00:13:03	2021-06-28 06:45:23	Summary
Tagum Team B - Calimotan	Ruel Calimotan	2020-03-27 00:13:31	2020-07-13 05:09:30	Summary
Ric_Anthony_Laude : Technical_Support	Ric Anthony Laude	2020-03-29 17:47:44	2021-03-22 09:39:26	Summary
CDO_Project_Team	Chan Louie San Mateo	2020-03-29 17:48:06	2021-03-22 09:09:07	Summary
R12 Team 1		2020-03-29 21:09:54	2020-03-29 21:09:54	Summary
R12 Team 2		2020-03-29 21:10:06	2020-03-29 21:10:06	Summary
test		2020-06-03 21:37:37	2020-06-03 21:37:37	Summary
Oriel Jay Bgares : Tech_Support	Oriel Jay Bgares	2020-07-14 08:20:44	2021-03-22 09:39:41	Summary

58 item/s found. « < 1 2 3 4 ... > »

Fig. Team dashboard, you can create, update and delete the Team item.

Contractor [+ New Contractor](#)

Search Clear

Showing 10 out of 3 entries 10

Name	Created At	Updated At
MARTCOMM	2022-03-26 10:20:50	2022-03-26 10:20:50
ARTJCOMM	2022-05-17 13:48:05	2022-05-17 13:48:05
STRIKERS	2022-05-17 13:48:15	2022-05-17 13:48:15

3 item/s found. « < 1 > »

Fig. Contractor dashboard, you can create, update and delete the contractor item.

I. ACCOUNTING

Statement of Account [Report Payment](#) [Generate Billing](#) [Add Billing](#)

Account name: Billing statement list

Check	Date	OR/Ref.	Item	Description	AMT CHRG	AMT PAID	Balance	Balance Sum
<input type="checkbox"/>	2021-07-08		MRR - Internet (SME)	MRR - SME Jun 1, 2021 - Jun 30, 2021	3,360.00		0.00	3,360.00
<input type="checkbox"/>	2021-08-08		MRR - Internet (SME)	MRR - SME Jul 1, 2021 - Jul 31, 2021	3,360.00		0.00	6,720.00
<input type="checkbox"/>	2021-09-08		MRR - Internet (SME)	MRR - SME Aug 1, 2021 - Aug 30, 2021	3,360.00		0.00	10,080.00
<input type="checkbox"/>	2021-09-14	206527		0915 - EIV00419495 - July 2021		3,300.00		6,780.00
<input type="checkbox"/>	2021-09-15			WHT - with - July 2021		60.00		6,720.00
<input type="checkbox"/>	2021-10-05			Rebate for ticket ID: 14561, No. of Hour/s: 24.0		112.00		6,608.00
<input type="checkbox"/>	2021-10-08		MRR - Internet (SME)	MRR - SME Sep 1, 2021 - Sep 30, 2021	3,360.00		0.00	9,968.00
<input type="checkbox"/>	2021-10-11			WHT - with - August to October 2021		180.00		9,788.00
<input type="checkbox"/>	2021-10-11	207509		1012-EIN4193030-August to October 2021		9,900.00		-112.00
<input type="checkbox"/>	2021-10-15			Rebate for ticket ID: 15188, No. of Hour/s: 23.3		112.00		-224.00
<input type="checkbox"/>	2021-11-08		MRR - Internet (SME)	MRR - SME Oct 1, 2021 - Oct 30, 2021	3,360.00		0.00	3,136.00

To this Month To Next Month Whole term

Fig. Statement of Account - all transactions of the client will be recorded to their statement of account.

Daily Collection Report [Support](#)

Region:

Area:

Branch:

Date From:

Date To:

Date	OR/Ref.	Name	Branch	Remarks	Pay Method	Amount
2022-05-17		NALLA, JESSELYN MAE A.	Lanang	0516-Deposited to MBTC-May 12, 2022 - Jun 11, 2022		1680
			NO_BRANCH		Total DVAIO CHECK-Metro Bank 476	1680
2022-05-16	6875	UNIVERSITY OF MINDANAO- PEIARLATA	Samal	0516-PN8200000144-Feb 17, 2022 - Mar 16, 2022		9900
2022-05-16	7781	Maer Summit Konstrukt Co	Bajada	0504-MBTC6872831839-Mar 25, 2022 - Apr 24, 2022		8800
2022-05-02	7782	Maer Summit Konstrukt Co. - Line 2	Bajada	0504-MBTC6872831839-Apr 1, 2022 - May 1, 2022		6600
2022-05-02	7783	QIMIX Concrete DDO Corporation	Cabantian	0504-P88649111-Apr 1, 2022 - Apr 30, 2022		8800
2022-05-02	7784	Davao Total Aggregates Inc.	Cabantian	0504-P5860248-Apr 8, 2022 - 26, 2022 (LAST BILLING)		2786.34
2022-05-02	7804	TERMINAL FACILITIES AND SERVICES INC. (TFASCO)	Lanang	0504-EDOT744103-Mar 19, 2022 - Apr 18, 2022		3300

Fig. Daily Collection Report

Aging Report Export

Package type: RES

Area: Davao Central

Date From: 2022-05

Date To: 2022-06

Grand Total: 2224178.576066667

ID	Client Name	May	June	Total
11	Hubert Asense	1120	1120	2240
94	ALMA S. ALINGCONOT			
103	Jerry Borre		1120	1120
104	Tan Beng Ang			
107	Arnold P. Aparcho			
190	Arquida Edgar			
199	DIVINAORACIA, MARIA JOCEL M.			
206	TAN, KRISTINA			
208	Kardco Marketing of Davao Corporation	1120	1120	2240
225	Davao Masonic			
227	Emcor, Inc.			

Fig. Aging Report

With Holding Tax Report Export

Area: All Areas

Select Month: 2022-01

ID	Client Name	Total WHT
23	SILANGAN MULTI-PURPOSE COOPERATIVE	200
93	BIOENERGY & CORPORATION	200
138	Assumption College of Davao City	1960
145	Brokenshire College-Main Link (New)	2600
150	Medical Center of Digos Cooperative	1060
173	Interdev Philippines, Inc.	600
177	Malayan Colleges Mindanao	2800
186	Monde Nissin Corp.	1785.71
188	DETAIL ONLINE TECHNOLOGY	840
191	BROKENSHERE COLLEGE TORIL, DAVAO CITY, INC.	515.2
208	Kardco Marketing of Davao Corporation	40

Fig. WHT Report

Rebates Report Export

Area:

Select Month:

ID	Client Name	Total Rebates
57	Digos Clients	45
104	Tian Beng Ang	571
108	Client	492
181	ILUCENT OUTSOURCE SOLUTIONS, INC.	2856
634	Marnell Cagas	224
959	Zelo Online Network Services	4062
1044	Richel S. Daluz	97
1136	Tagum Clients	1256
1376	ANA S. BACHINILLA	694
1445	Jose Roger C. Bermejo	149
1799	Kevin Yalung	448

Fig. Rebates Report

Transmittal

Day:

Branch:

Generate

Filter:

Show:

Name	Total Balance
There are no records to show	

0 item/s found.

Fig. Transmittal

Payment Method List Create Payment Method

Filter Clear Show

Name	Created At	Updated At
DAVAO CHECK-Metro Bank 476	2020-10-28 18:17:40	2021-03-23 10:11:38
DAVAO CHECK-Security Bank 004 (BAJADA)	2020-10-28 18:18:39	2021-09-16 10:48:25
Gift Certificate	2020-10-28 18:20:37	2020-10-28 18:20:37
ONLINED CASH-SB 004	2020-10-28 18:23:02	2021-03-25 16:59:33
DAVAO ONLINED PAYMENT-BDO 788	2020-10-28 18:24:24	2021-11-08 16:35:01
DAVAO ONLINED CHECK-LB	2020-10-28 18:24:51	2021-03-23 10:12:18
DAVAO ONLINED CHECK-MB 476	2020-10-28 18:25:22	2021-03-23 10:12:26
DAVAO ONLINED CHECK-SB 004	2020-10-28 18:26:14	2021-03-23 10:12:39
DAVAO PDC-Security Bank 004	2020-10-28 18:27:23	2021-03-23 10:13:10
Salary Deduction- SB 004	2020-10-28 18:29:54	2022-01-21 09:32:30

425 item/s found. « < 1 2 3 4 ... > »

Fig. Payment Method List

Banking Payment Code Import Code Create Code

Filter Clear Show

Code	Amount	Date	Status	Created At	Updated At
code123	10000	2020-12-05	not use	2020-12-05 10:22:58	2020-12-05 10:22:58
code321	2800	2020-12-05	not use	2020-12-05 10:23:18	2020-12-05 10:23:18
C94_221_371559 INTER-BANK FUND TRANSFER FROM	2020	2020-12-16	not use	2020-12-16 16:03:34	2020-12-16 16:03:34
C94_221_372043 INTER-BANK FUND TRANSFER FROM	1974	2020-12-16	not use	2020-12-16 16:03:34	2020-12-16 16:03:34
C94_221_373341 INTER-BANK FUND TRANSFER FROM	1460	2020-12-16	used	2020-12-16 16:03:34	2020-12-16 16:03:34
C94_221_380901 INTER-BANK FUND TRANSFER FROM	2020	2020-12-16	used	2020-12-16 16:03:34	2020-12-16 16:03:34
C94_221_386452 INTER-BANK FUND TRANSFER FROM	1120	2020-12-16	not use	2020-12-16 16:03:34	2020-12-16 16:03:34
C94_221_390505 INTER-BANK FUND TRANSFER FROM	1839	2020-12-16	not use	2020-12-16 16:03:34	2020-12-16 16:03:34
C94_221_391741 INTER-BANK FUND TRANSFER FROM	1120	2020-12-16	not use	2020-12-16 16:03:34	2020-12-16 16:03:34
C94_221_403260 INTER-BANK FUND TRANSFER FROM	2487	2020-12-16	not use	2020-12-16 16:03:34	2020-12-16 16:03:34

27807 item/s found. « < 1 2 3 4 ... > »

Fig. Banking Payment Code

J. SYSTEM FLOW OF INFOSYSTEM

