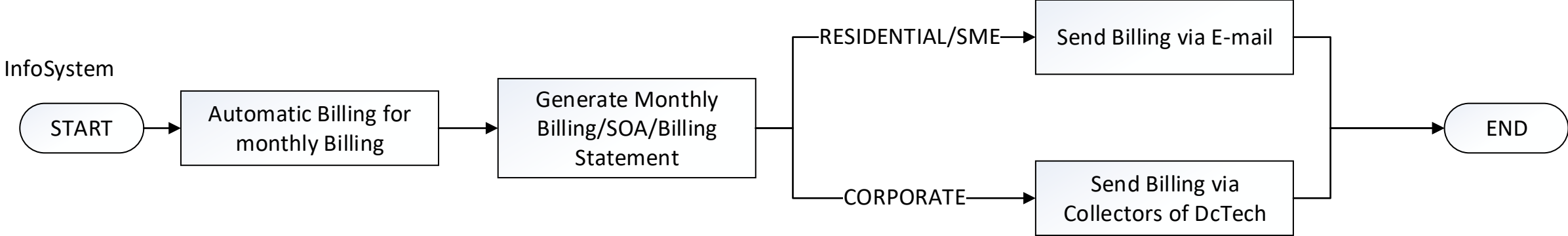


# Billing Process Flow



InfoSystem

START

Automatic Billing for  
monthly Billing

Generate Monthly  
Billing/SOA/Billing  
Statement

RESIDENTIAL/SME

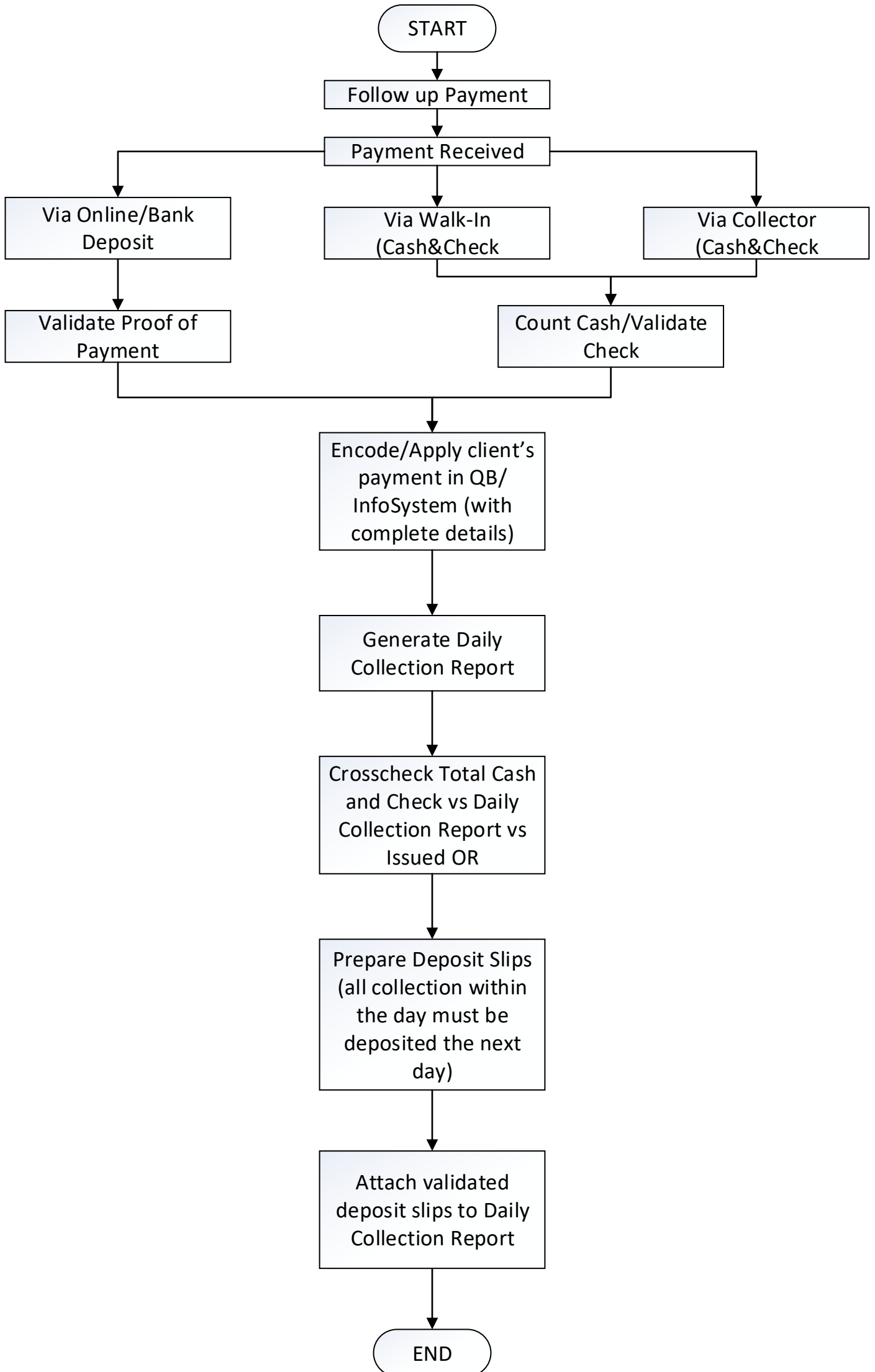
Send Billing via E-mail

CORPORATE

Send Billing via  
Collectors of DcTech

END

# Collection Process Flow



# Disconnection Process Flow

